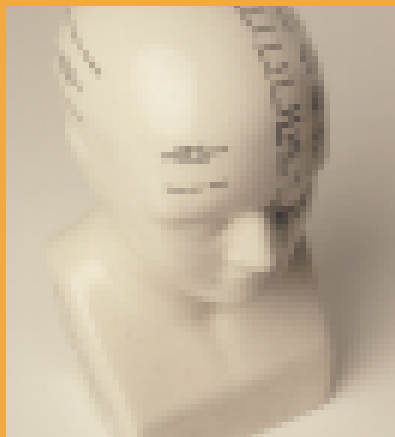


Advanced Crew Resource Management Training

In the aviation industry, one of the biggest challenges for organisations that have used Crew Resource Management Training is maintaining the momentum. Why? Because it's often difficult ensuring your organisation practices the principles every day.

Help is at hand with the Advanced Crew Resource Management Training course - our most innovative programme for flight crews ever. The package is refreshingly simple to use, offering comprehensive LOFT and simulator training scenarios, including data and anonymous feedback from participants.

We can also tailor the system to provide you with invaluable information on such areas as serviceability, flight profiles, and weather. The result? Your people benefit from an accurate assessment of their skills and progress, and your organisation enjoys a wealth of information that improves effectiveness and safety.



GET IN TOUCH WITH
THE HUMAN FACTOR



Let's work together

If it's time to put safety and performance first, it's time to talk to the Human Factor. We offer expert training, comprehensive literature - and a unique and successful personality assessment that's free of charge. And if you prefer, you can even run our courses yourself. We'll construct the right course for you, with the exact materials you'll need.

Whatever course you choose, you can be sure that we'll work closely with you to deliver the perfect training package - and the right results every time.

Alternatively, rather than a purely 'in-house' programme. If you would like your personnel to attend one of our generic courses, where they can exchange ideas with people from a wide spectrum of business interests, simply contact us. And they will experience one of the most rewarding Crew Resource Management programmes they have ever attended.



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CREW RESOURCE MANAGEMENT TRAINING

*Performing effectively in
life critical or business
critical environments*



THE
HUMAN
FACTOR

International Management Development
& Leadership Consultants



THE
HUMAN
FACTOR

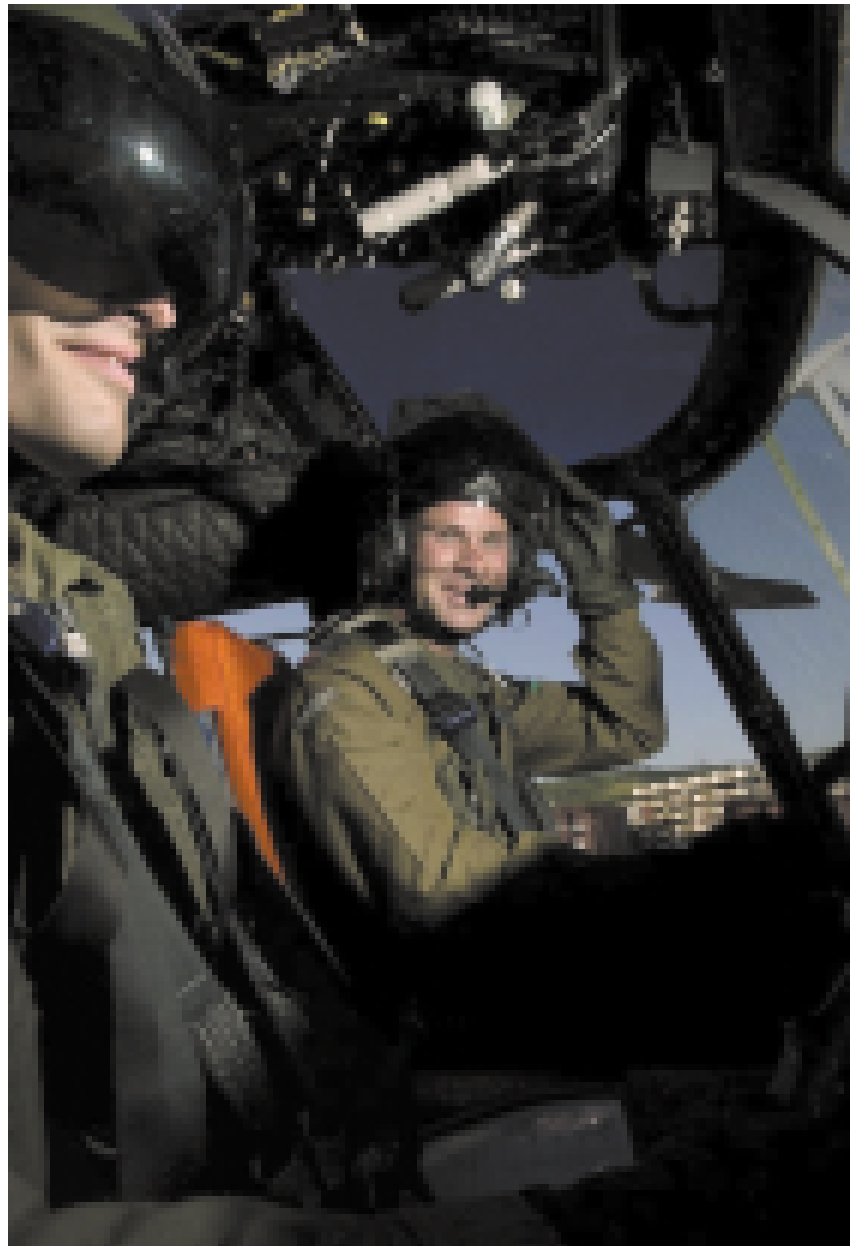
International Management Development
& Leadership Consultants

WHEN EVERY DECISION COUNTS...

In the aviation, medical services and oil industries, performance is everything. From flight crews, through to maintenance technicians and surgical teams, everyone involved is crucial to the safety of people and the cost-efficiency of the organisation as a whole. Many independent surveys have shown that up to 80% of accidents from within these industries arise from human error.

That's where the Human Factor's Crew Resource Management Training course can help - whatever the nature of the organisation. How? We'll make it our business to gain a thorough understanding of your organisation and its needs; then we'll tailor a course to meet them head on. Which is why choosing to work with us will be one of the best business decision you make.

The underpinning philosophy of this course is centred around the reduction of human error.



...NO WEAKEST LINKS

A shared responsibility

Many organisations have already embraced Crew Resource Management Training, taking its methods to the heart of their operations. We believe it has never been more important to ensure the safety of your industry. Our experience shows that in life or business critical environments, leadership, effective communications and interpersonal skills are vital components of Crew Resource Management strategies.

As employers, we're all responsible for the safety and effectiveness of our people. That's why our Crew Resource Management Training courses tackle performance areas such as the limits of human performance, situational awareness, leadership & teamwork, communications, stress management, problem-solving, decision making, and much more. And we've adapted the courses to support everyone in an organisation.



So, whether you're looking for a course for specific teams or an integrated course across the whole business, you'll find we have exactly the package you need.

Expert tuition, inspired results

When you choose one of our Crew Resource Management Training courses, you can be sure we'll deal with all your critical issues. That's because our courses are designed and delivered by experts who talk your language. Each trainer will take time to get to know you, your organisation and your people. Next, they will design a course matched

perfectly to your situation and needs; no confusing jargon, no convoluted theories. Just straight answers to straight questions. What's more, all our courses are regularly reviewed to ensure they satisfy, and if possible exceed the latest legislation.

The course at a glance

- Identifying and reducing human error
- The limits of human performance
- Effects of stress and fatigue
- Effective communications
- Situational awareness

